

QUALITY POLICY STATEMENT

At Fannon Ltd we recognise the need for robust quality driven procedures that enable us to meet our customers' requirements and expectations. As we are a small civil engineering and ground working company supporting utilities companies, local councils, and main contractors on small to medium sized contracts, we believe in the value that a Quality Management System adds to the business. Everything from the assessment of risks to our Company through to delivering the highest standard of service and product possible.

Fannon Ltd has made Quality Management one of the central pillars of our business activity and has helped us to determine, understand and consistently meet our Quality Objectives and comply with all regulatory, industry and customer requirements incumbent upon us. We believe that without achieving excellence in the delivery of Quality we cannot hope to achieve our commercial goals.

As a Company we will use a UKAS approved Certification Body to certify our ISO 9001:2015 Quality framework to assist us in delivering the best possible outcomes to the delivery of our products and services. It will involve the participation of all our staff and the procedures will evolve and react to ongoing regulatory and desired improvements and requirements within our industry.

We believe by using a well-tested, dynamic, process driven approach to all our business activities, including our management systems, we will provide an industry leading product for our client partners.

We fully engage with our team of professionals and ensure they understand their role within the Quality process and receive all the training and resources required to achieve best practice within our industry.

Fannon Ltd will use Suppliers and Contractors that have the same approach to Quality in their business as we do ourselves. They will be monitored to ensure the highest standards are maintained.

We will demonstrate our commitment to the continual improvement of our Quality Management Systems by monitoring and reviewing all our processes so that we consistently meet the highest of standards and our Quality Objectives.

As Managing Director, I will take overall responsibility of the Quality system and will be assisted by my Quality Manager, Neil Holmes. Myself and my Management team will review this policy at least annually or when we believe there has been a significant change to the business environment, ensuring its continued suitability.

This policy is communicated to all staff on Company Notice boards and through the annual Company Training Day, it is also available to customers and staff through our website.



Pat Fannon
Managing Director